



### CUB birthing stool Terms and Conditions

1. We take great care in looking after our CUB stools and are confident that they will be returned to us in good condition
2. and perfect working order. You must follow all our assembly operating instructions, failure to do so will invalidate the guarantee. It is the responsibility of you the hirer to ensure the safety of all those involved in the use of the CUB stool and to make sure the building in which it is placed is suitable for the purpose, e.g. a surface free from sharp objects that may puncture the CUB stool. We do not accept any liability for any consequential loss or damage, costs, expenses or other claims for compensation whatsoever which may arise out of or in connection with the hiring and use of one of our CUB stools. In all events our liability is limited to return of the hire charge.
3. We wish to make it clear that the CUB stool has a capital value which means that if for any reason you cannot return it at the end of the hire period we will expect that sum and also the hire period will extend until we have a replacement ready to hire out. This also applies to damage to the CUB stool such that we will charge you for the cost of repairs and the hire period will continue until the repairs are complete.
4. Devon Antenatal & First Aid CIC makes no claim as to the medical or other benefits from the use of our CUB stools and remind all those using them that it is their own decision as to whether the CUB stool is appropriate for their particular need or desire.
5. If you choose to have your CUB stool sent by carrier we will aim to have it collected from ourselves on the day before the hire period commences and will send it to you on an overnight service. We cannot however take responsibility for the CUB stool arriving to suit your arrangements and accept no liability for problems or costs incurred as a result of delay in delivery. When you sign for receipt of the CUB stool, you are stating that it is all present and undamaged.
6. The CUB stool must remain at the address overleaf and in your possession unless otherwise agreed with us.
7. You are responsible for the CUB stool for the duration of the hire period unless otherwise agreed by us.
8. The CUB still must NOT be used in water.
9. Any fault or failure of the CUB stool must be reported to us immediately and no attempt made to repair it without our authorisation. Any use of the CUB stool for purposes other than those stated in the contract will invalidate the guarantee.
10. The guarantee as stated covers for repair or replacement of any faulty part. When a CUB stool has been collected from Devon Antenatal & First Aid CIC the faulty item must be returned to Devon Antenatal & First Aid CIC for attention, the guarantee does not cover for transport costs other than when a CUB stool has been sent by carrier. If the CUB stool is rendered unusable for more than 24hrs as a result of a failure,

a refund of the hire charge for however many days it is unusable will be made. If the fault causes the CUB stool to be unusable for the birth itself then a full refund will be made.

11. Please clean the CUB stool before returning the CUB stool, if there are blood marks present on the CUB stool we will need to use a different cleaning product and £20 will be chargeable. We will inspect the CUB stool and other items on return.
12. Throughout these conditions, the term CUB stool means the Birthing CUB stool with all its subcomponents and all accessories included with it.
13. We ask that you do not use our CUB stools if you are a carrier of a blood-borne virus such as H.I.V or Hepatitis B or C.
14. We recommend a four-week hire period - two weeks either side of the due date. There will be an additional fee of £20 per week if the hire goes over the four-week hire period. We are usually able to offer flexibility to extend your hire to accommodate late babies. However we are unable to guarantee this.
15. Babies are unpredictable and will arrive in their own time and often in unforeseen ways that mean that you may no longer require the CUB stool you have booked. Should you cancel, we are likely to have a CUB stool idle. You can cancel and receive a full refund up to two weeks prior to the start of your hire period. After this time it is very unlikely that we will be able to hire it out elsewhere. Therefore, if a CUB stool booking is cancelled up to one week before the start of the hire period we are only able to offer a 50% refund. Cancellations after this time cannot be refunded. In this situation we suggest you have the CUB stool anyway.